

Online Induction - FAQs

Frequently Asked Questions (FAQs)

Online Induction — SafetyInduct.com.au

1. What is an online safety induction?

An online safety induction is a digital training module that introduces workers to your workplace's safety expectations, hazards, procedures, and compliance requirements before they begin work. It ensures every worker receives consistent, documented WHS information—anytime, anywhere.

2. Who needs to complete a safety induction?

Any new worker, contractor, or labour-hire personnel should complete an induction before starting work. Existing staff may also need refresher inductions when safety procedures change or if returning after a long absence.

3. Is an online induction legally required in Australia?

While the law doesn't specify the format, Australian WHS/OHS legislation requires employers to provide safety training *before work begins*. Online inductions meet this requirement by providing accessible, consistent, and trackable training across all work roles.

4. How long does an online induction take to complete?

Most SafetyInduct inductions take **20–40 minutes** depending on the topic. Workers can complete them at their own pace, and progress is automatically saved, and certification records provided.

5. What topics are covered in SafetyInduct's online induction?

Our online inductions are customised for each organisation and typically cover:

- WHS rights and responsibilities
 - Workplace hazards and risk controls
 - Safe work procedures
 - PPE requirements
 - Emergency procedures
 - Incident and hazard reporting
 - Site-specific and industry-specific safety information
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6. Do workers receive a certificate after completing their induction?

Yes. A digital certificate is automatically generated once the induction is completed. Employers can download, track, and verify certificates through the admin dashboard.

7. Can multiple employees be enrolled at once?

Absolutely. SafetyInduct offers bulk enrolment options for businesses, allowing you to onboard teams or entire worksites quickly and efficiently.

8. Can I customise the induction for my workplace?

Yes. We offer custom branding, site-specific questions, additional modules, and company-specific procedures so that your induction reflects your exact WHS requirements.

9. Do online inductions work on mobile devices?

Yes. All training is mobile-friendly and can be completed on smartphones, tablets, laptops, or desktop computers.

10. What happens if an employee fails an assessment?

Learners can retake quizzes or modules. Quizzes can be set to give learners multiple attempts and provide feedback to assist with ongoing attempts.

11. Can I track who has completed their induction?

Yes. The employer dashboard lets you:

- See completion status
 - Download certificates
 - Export reports
 - Manage large teams easily
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12. Can contractors complete the induction before arriving onsite?

Yes—this is one of the biggest advantages of online induction. Contractors can complete their training before they arrive, reducing onboarding delays and ensuring immediate compliance.
